

## **APPENDIX B**

### **SCHEDULE OF CONSULTATION RESPONSES**

#### **Summary of Online Survey**

- 74 people completed some or all of the online survey
- 85% of responses came from people who live or shop in Edgware

#### **The Vision**

- 86% of respondents agreed with the vision
- Only 6% strongly disagreed

#### **The Objectives**

- 90% of respondents agreed with the objective to provide an attractive environment with the highest quality urban design
- 89% of respondents agreed with the objective to secure transport infrastructure improvements which integrate development with Station Road
- 88% of respondents agreed with the objective to deliver new public spaces and improve public realm
- 81% of respondents agreed with the objective to reduce congestion on Station Road and encourage more people to walk and cycle
- 81% of respondents agreed with the objective to protect and enhance the towns centres position as a major centre
- 65% of respondents agreed with the objective to encourage the development of a distinct northern quarter

#### **The Spatial Strategy**

- 79% of respondents agreed with the spatial strategy

#### **The Elements of Infrastructure**

- 87% of respondents agreed with junction improvements on station road
- 84% of respondents agreed with a bus strategy for Edgware
- 83% of respondents agreed with improved public realm along Station Road
- 82% of respondents agreed with new public open space around Edgware tube station
- 67% of respondents agreed with a new cycle route from Deans Lane to the town centre
- 60% of respondents agreed with a new street through Forumside
- 58% of respondents agreed with a new street from Station Road to Hemming Road

#### **Summary of Comments Received**

#### **Who responded:**

- A total of 74 people completed some or all of the online survey. The majority of respondents to the online survey either live or shop (85% and 73% respectively) in the town centre. Many had visited the display boards set up in the Broadwalk shopping centre.

#### **Comments on the vision:**

- In summary the detailed comments made by respondents to the vision were generally positive. There are various concerns with some of the details. The most common response supported the improvements to both the public realm including the new public open space and shops with Edgware currently described by respondents as drab and downmarket with cleanliness also raised as an issue. The possibility of a cinema was strongly supported. The biggest issue raised was congestion and parking stress with bus congestion highlighted. Also the impact of traffic on Edgware primary school was raised as an issue. Finally several respondents highlighted the importance of maintaining the drop off point for Edgware tube station.

#### **Comments on the objectives:**

Less than half the respondents left detailed comments in relation to the objectives. The comments that were received have been summarised as follows:

- Comments received in relation to the congestion outside Edgware Station considered by some to be caused by the drop off point and others the buses. The poor pedestrian/cyclist environment in this area was also observed.
- There was concern in relation to the creation of a Northern Quarter with comments highlighting the potential impact on existing shops and the residential nature of the area and potential problems with congestion. *(It should be noted that this particular objective simply acknowledged the current situation at the northern end of Station Road around the Edgwarebury Lane junction and does not proposed any new development in this area).*
- Various suggestions were made to reduce congestions in various locations in the town centre and how parking provision could be improved. Public realm improvements and de-cluttering were strongly supported although there was concern raised over providing the opportunity for anti social behaviour. One respondent felt that the town centre already has sufficient large scale retail outlets and shouldn't be expanded and would rather see a focus on residential development. However other respondents supported the expansion of retail and considered that it would support Edgware's prominence as a retail centre.
- The question asking if there was something missing from the objectives was answered by less than half of all respondents. Those that did respond considered that the following were missing; a requirement for a park or playground, a cinema, encouraging a diversity of retail/improvement in the quality of retail provision, specifically considering on-street parking.

#### **Comments on the spatial strategy:**

- Fewer respondents had comments on the spatial strategy with many repeating comments already made. New comments included a request for more residential development to be identified as well as more community uses. Changing bus routes was also identified as a way of reducing congestion.

#### **Comments on the Key Sites identified:**

- Respondents generally supported returning the derelict Forumside land to use and some respondents supported non retail uses over more retail. There was support for improving the Station Road frontage of the Broadwalk. The types of shops found in the town centre were raised with pound shops and betting shops highlighted as contributing to the downmarket image.
- Particular concern was raised over the proposed new road from Station Road to Heming Road and the potential impact on the safety of children coming to and from Edgware primary school. Concern was also raised about this route becoming a through route with Hemming Road and Garrat Road and turning these roads into rat runs.
- Maintaining the total number of car parking spaces in the Broadwalk car park was identified by at least one respondent as important. Concern was also raised over the future of the Railway Hotel.

#### **Comments on proposed infrastructure and improvements to the town centre:**

- The proposal for new roads generated a number of responses with regards to safety for school children and increased congestion and impact on existing residents with criticism of the lack of clarity. Elsewhere the current pedestrian environment was criticised. The new pedestrian route from Deans Lane was supported. Changing the existing vehicle drop off in front of the tube station was criticised and redesign of the access to the bus station was supported to reduce bus congestion.
- There were 22 respondents who thought that some infrastructure improvements were missed. These mostly related to roads including a one way road linking with Deans Lane, widening Edgwarebury Lane, simplifying the current parking restrictions, providing a back route out of the bus garage, widening Station Road westbound, removing the central reservation on Station Road and adding a cycle lane and improving the Manor Park Crescent junction. Other non infrastructure related comments included reference to the railway hotel, the cinema, a youth facility such as a skate park and a Sunday market in the Broadwalk car park.

#### **Other comments on the proposed town centre framework:**

- Comments were once again made about the congestion caused by buses in the town centre. Some criticism was made of the purpose of the Framework. Other comments not related to the town centre framework included getting rid of pay by phone parking, increasing the free parking in the Broadwalk car park, increasing the nightlife in the town centre, improving the CCTV and providing a timescale for these proposed developments.

#### **Changes Made to the Framework Following Consultation**

The overall response to the consultation was positive with support for the vision, objectives and spatial strategy. Some minor updates to text have been made but otherwise the structure of the document remains unchanged. A number of amendments have been made to parts of the document in response to specific consultation responses. These are as follows:

#### **Element 1 – A new street from Station Road into the Broadwalk Shopping Centre site**

Following concerns from residents and Edgware Junior and Infants schools, the Spatial Strategy plan has been updated to ensure that the new street is located away from the school boundary and to ensure that the existing car parking for the school is not affected. The link through to Heming Road is clearly shown as a pedestrian route.

Element 3 - A new street through Forumside connecting the Broadwalk Shopping Centre car park to the A5

Following concerns from Edgware Junior and Infants schools, the Spatial Strategy plan has been updated to ensure that any potential road link is located away from the school boundary and existing pedestrian entrance on Edgware Road.

Element 6 – Improved bus interchange

Following comments and feedback from TfL, the proposal for a new bus route and bus strategy has been removed and replaced with proposal for an improved bus interchange. This focuses on the opportunity to enhance the bus station but recognises the operational constraints.